KNOW YOUR RIGHTS

FLASH CARDS FOR HONG KONG DOMESTIC WORKERS



https://www.pangyao.hk/

SALARY



Minimum Allowable Wage: \$4,730 per month



Food Allowance: \$1,196 per month



Wage Payment Frequency: Monthly, within 7 days of end of each period



Method of Payment: Bank transfer (recommended), cheque or cash*

*To be agreed between employer and domestic worker



REST & LEAVE



Rest Period: Minimum 24 consecutive hours every 7 days



| Annual Leave Entitlement: | | |
|---------------------------|-------------------|--|
| Years of Service | Days Annual Leave | |
| Year 1 | 7 days | |
| Year 2 | 7 days | |
| Year 3 | 8 days | |
| Year 4 | 9 days | |
| Year 5 | 10 days | |
| Year 6 | 11 days | |
| Year 7 | 12 days | |
| Year 8 | 13 days | |
| Year 9+ | 14 days | |



| Statutory I | Holidays: |
|----------------------|---------------------|
| 2022 | . 2023 |
| 12 th Sep | 1 st Jan |
| 1 st Oct | 24 th Ja |
| 4 th Oct | 5th Ap |
| 22 nd or | 26 th M |
| 25 th Dec | 1 st Jul |
| | 1 st Oct |
| | 22 nd 0 |

| 2023 | |
|----------------------|----------------------|
| l st Jan | 23 rd Jan |
| 24 th Jan | 25 th Jan |
| 5th Apr | 1st May |
| 26 th May | 22 nd Jun |
| st Jul | 30 th Sep |
| st Oct | 23 rd Oct |
| 22 nd or | |
| 5 th Dec* | |

*Option of employer



MEDICAL & SICKNESS





Medical & Dental:

Employers are required to cover all medical expenses (subject to ECO maximum) for:

- Medical consultation
- ☑ Hospitalisation
- Emergency dental treatment

Employers are <u>not</u> required to cover medical expenses for: A domestic worker's personal

- trips outside of Hong Kong
- Optional dental treatment



Paid Sickness Days:

Accumulated in accordance with length of employment:

- First 12 months: 2 days/month
- ☑ Over 12 months: 4 days/month
- Accumulated across entire length of employment
- Cannot exceed 120 days at any one time



MEDICAL & SICKNESS (CONT.)



Sickness Allowance: Should be paid by the employer, provided that:

- ☑ Sick leave is at least 4 consecutive days
- ☑ Medical certificate provided
- ☑ Sufficient paid sickness days have been accrued



Rate of Sickness Allowance: Equivalent to <u>four-fifths</u> of average daily wages



OTHER BENEFITS



Flights:

Employers are required to provide:

- One-way flight from domestic worker's place of origin to HK at start of contract*
- One-way flight from HK to domestic worker's place of origin upon contract termination or expiry
- \$100 per day food and travel allowance while in transit

*If home leave is deferred, one-way flight on returning from home leave



COVERED DUTIES





- Household chores
- 🗹 Cooking
- Z Elderly care
- Z Baby and child care
- Pet care





Not Allowed:

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* Not allowed without express permission from the Immigration Department







LIVING ARRANGEMENTS



Place of Residence: Must be employer's place of residence; alternative 'live out' arrangements <u>not allowed</u>







- Separate room or living area, or shared room with a child
- Sharing with a teenager or an adult of the opposite sex is <u>not allowed</u>
- ☑ Lighting
- Bedding (bed, pillows, blankets)
- Access to toilet/bathroom and water
- Storage area (e.g. wardrobe, drawers)



HIRING & CONTRACT INFORMATION



Placement Fees:

Hong Kong employment agencies can legally charge <u>no more than</u> <u>10% of the domestic worker's</u> <u>monthly salary</u> in placement fees



Personal Property:

Hong Kong employment agencies are <u>not allowed</u> to retain a domestic worker's personal property, such as:

- 🗵 Passport
- Identity card
- ATM bank cards or credit cards
- Employment contract



Contract Duration:

Two years, commencing: New contract: Upon arrival in HK, following approval from Director of Immigration Renewal (same employer): On date of expiry of previous contract



CONTRACT TERMINATION



Notice of Termination: 1 month written notice by either domestic worker or employer

Upon Termination:



Employer: Pay outstanding amounts due including:

- 🗵 Unpaid salary
- Payment in lieu of notice (if any)
- Payment in lieu of any untaken annual leave (prorated)
- Long service payment, if any
- Severance payment, if any
- Any other outstanding amounts (e.g. unpaid travel expenses)

Domestic worker:

Settle any outstanding payments



Both parties:

Give written notice of termination to Foreign Domestic Helpers Section of the Immigration Department, within 7 days of termination



CONTRACT TERMINATION (CONT.)



Termination without Notice:

Initiated by Employer: An employer may terminate a domestic worker without notice if the domestic worker:

- Disobeys a lawful and reasonable order
- Commits misconduct
- Is dishonest or commits fraud
- Is neglectful in their duties



Initiated by Domestic Worker:

A domestic worker may terminate their contract with their employer without notice if they:

- Fear physical danger by violence or disease
- Are ill-treated by their employer
- Have been employed 5 years and
 - are certified permanently unfit for current job



MATERNITY & PATERNITY



Je Start





Maternity Duration: 14 weeks

Rate of Maternity Pay: Equivalent to <u>four-fifths</u> of average daily wages

Maternity Eligibility:

Female domestic workers are eligible for paid maternity leave, provided they have:

- Been employed for at least 40 weeks prior to maternity commencement
- Provided formal notice of pregnancy (e.g. medical certificate)
- Provided formal notice of expected due date (if required by employer)

Dismissal:

It is **illegal** for a domestic worker to be dismissed (except for serious misconduct) from the date they are confirmed pregnant (by medical certificate) to the date they return to work



MATERNITY & PATERNITY (CONT.)



Paternity Duration: 5 days







Paternity Eligibility:

daily wages

Rate of Paternity Pay:

Male domestic workers are eligible for paid paternity leave, provided they have:

Equivalent to four-fifths of average

- Been employed for at least 40 weeks prior to paternity commencement
- Given prior notice at least 3 months prior to expected due date
- Given notification of the intended paternity leave dates
- Provided child's birth certificate showing father's name

Leave Period:

Leave can be taken any time between 4 weeks prior to expected delivery and 14 weeks after actual delivery



LONG SERVICE & SEVERANCE PAY



Long Service Eligibility:

Domestic workers are eligible for long service pay if:

☑ They are employed by same employer at least 5 years, and;

- ☑ They are dismissed or contract not renewed (except misconduct etc.)
- They are certified medically unfit for current job
- ☑ They are aged 65 or above and retire due to old age
- ☑ They die in service
- They are not receiving severance pay

Severance Pay Eligibility:

Domestic workers are eligible for severance pay if:



- ☑ They are employed by same employer at least 2 years
- ☑ They are dismissed or contract not renewed due to redundancy
- They are not receiving long service pay

Rate of Payment:

(2/3 of last months' wages) * no. years' service





IMPORTANT CONTACTS

Labour Department:



2157 9537



https://www.fdh.labour.gov.hk/en/home.html



fdh-enquiry@labour.gov.hk

Immigration Department:



2824 6111



https://www.immd.gov.hk/eng/services/visas/ foreign_domestic_helpers.html



enquiry@immd.gov.hk

Consumer Council:



2929 2222



https://www.consumer.org.hk/en



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